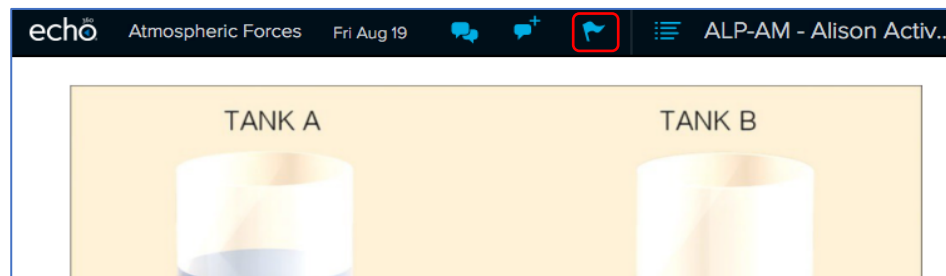


# The confusion flag

Students can mark a slide, or point in the video, that they found confusing. This quick reference card shows how you can view these confusion flags either in the classroom, or by using the analytics after the class has taken place.

## Part One: In the classroom

1. Login to Learn and navigate to your course;
2. Click in the **Media Hopper Replay** link to view all classes;
3. Click on the class row from the Class list as shown below;
4. At the top of the classroom view you will see the **confusion flag**;



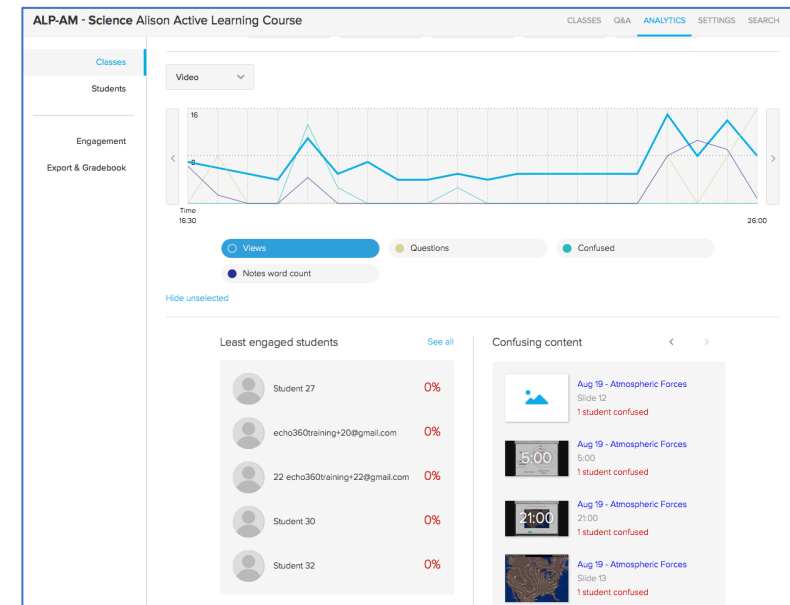
5. Begin teaching. As you teach students can click on the confusion flag at any point that they are confused. The confusion will register next to the slide they were viewing at the time.
6. The number of confused students will appear next to the flag as you teach allowing you to make on the spot decisions. i.e if you suddenly notice that 15 students are confused during a slide, you may stop and revisit that content. If only 1 student is confused, you may suggest they use the Q+A tab to ask for clarification.



NOTE: When students view the content containing a video as well as a presentation, e.g after a capture, they will be asked to select video or slide when they click on the flag. They can click twice to select both. Hovering over the flag will show you the breakdown of the confusion. i.e the 3 confusions in the image above could be 2 slide and 1 video.

## Part Two: Using the analytics

When you open the analytics page for your course you will see a Confusing content window is open below the engagement graph.



1. Underneath Confusing content are thumbnails from where students were confused; either the scene within the video with a timestamp, or the slide.
2. Clicking on the thumbnail will open the classroom at the location of the confusion allowing you see what slide you were showing and – if captured – what you were saying at the time the students were confused.

